

SysOp Tools Learning Guide:

How do I use Password Reminder PRO if our mail system is Groupwise, Linux or other? What if our (Exchange or other) mail server is hosted offsite or provided by an ASP?

Updated March 23, 2007

Password Reminder PRO is designed to work with any mail system and does not require Exchange or Exchange-enabled user object attributes in order to operate properly, as long as you follow a few simple setup / use guidelines.

1. Users must have an SMTP email address defined in their AD object properties.

Whether your mail system is Groupwise, Postfix, Qmail, Exchange, or even Gmail, all you need to do is make sure that each password-expiring user object in your Active directory has an email address entered in the SMTP field of the object's properties. That's it!

Password Reminder PRO looks for the Object's SMTP email address and sends the expiring password reminder to that address directly. Exchange mail-enabled attributes are not required. This allows ultimate flexibility for use of Password Reminder PRO in mixed environments and internal / external service architectures.

2. Mail system must allow receiving / relaying of mail sent to it by Password Reminder PRO.

Password Reminder PRO contains its own email sending engine, and is completely self-contained. You must make sure to configure the security on your mail server to accept receipt of email from the host computer running Password Reminder PRO, and make sure that any enterprise anti-virus software is set with an exclusion to allow the host computer running Password Reminder PRO to send SMTP traffic.

3. You must use Active Directory in order to use Password Reminder PRO.

Password Reminder PRO is designed to be used with Microsoft Active Directory and your managed domain user accounts, and will not function without it.

If any additional instruction is needed, or if you run into problems getting Password Reminder PRO to function within your domain environment, please feel free to contact our friendly and professional Enterprise Support Team.

Our support team is always available to assist you with setup, installation and deployment of our software during your trial period. Your success is our success!

Provided by:
Enterprise Support Team

SysOp Tools, Inc

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